

Office of Participant Experience

Presented By
Jim Courtney

May 28, 2026

Thrift Savings Plan Highlights – May 2026

- TSP Mobile App
 - 4 million logins
 - 42% of all logins – up from 32% one year ago
- April Roth in-plan conversions
 - 7k transactions
 - \$135 million

Questions



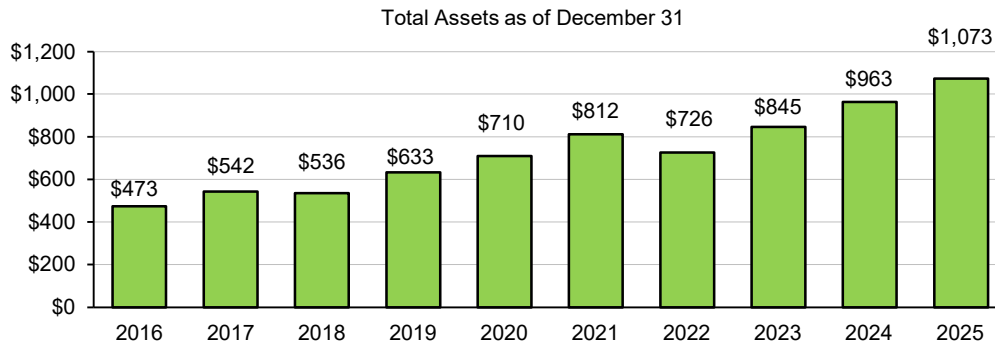
Thrift Savings Fund Statistics

April 2026

Highlights

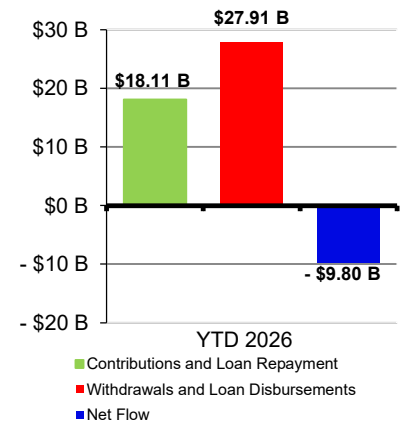
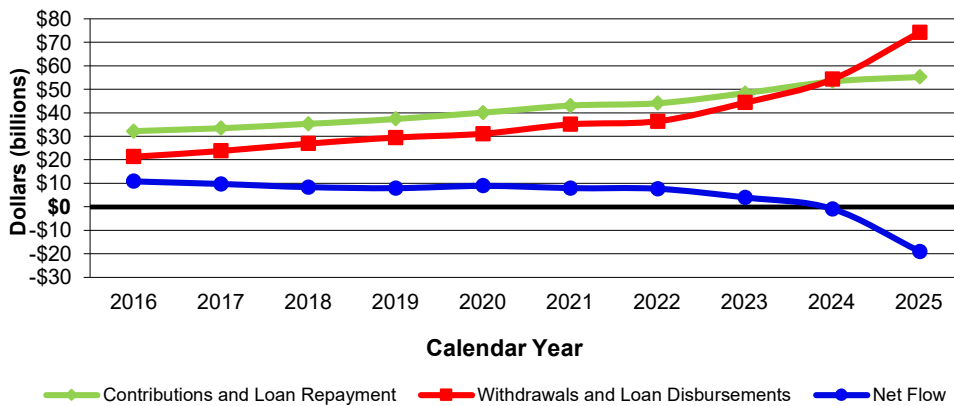
In April, 42% of logins to My Account were through the TSP mobile app, up from 32% in April 2025.

Thrift Savings Fund Assets (billions)



	Total Assets	Roth Assets
April	\$1,118	\$92
March	\$1,049	\$91
February	\$1,094	\$95

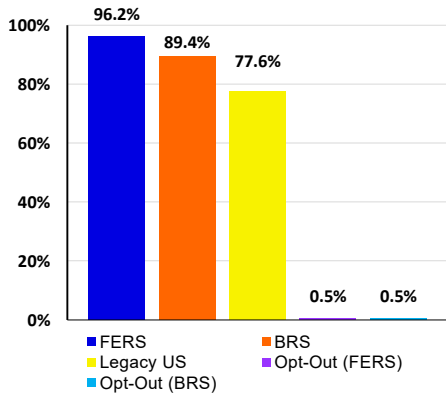
Cash Flow Attributes



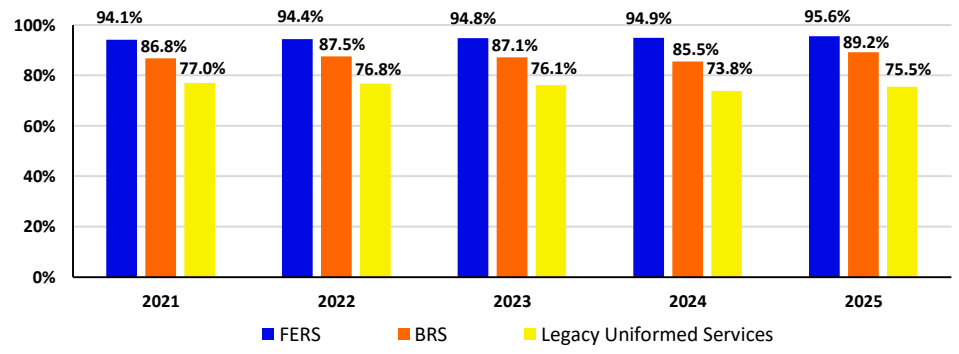
Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	4,134,097	\$226,251	1,232,984	\$41,147
BRS Uniformed Services	1,720,583	\$22,215	1,072,147	\$18,960
Uniformed Services Legacy	1,194,895	\$66,437	662,203	\$42,560
CSRS	219,979	\$249,511	8,901	\$48,883
Beneficiary Accounts	46,470	\$183,819	3,960	\$28,274
Total	7,316,024	\$152,847	2,980,195	\$30,965

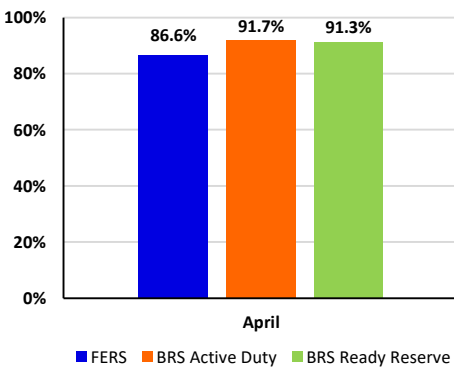
Participation Rates (current month)¹



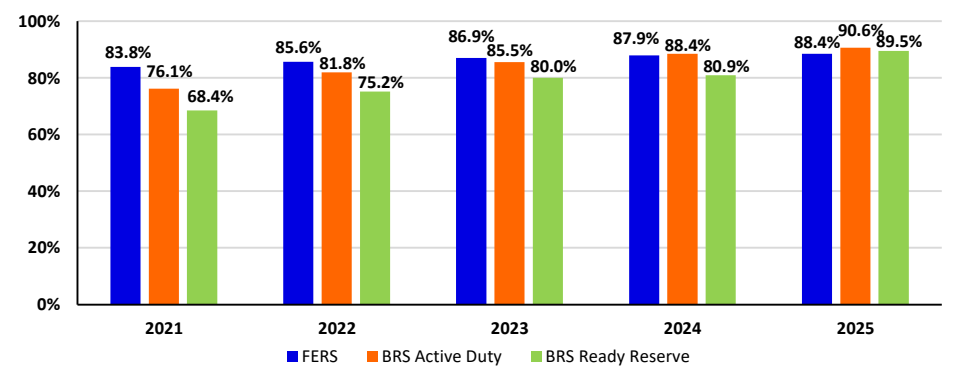
Historical Participation Rates by Calendar Year



Full Matching (5%) Rates² (current month)

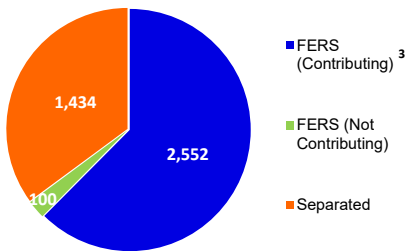


Historical Full Matching Rates by Calendar Year

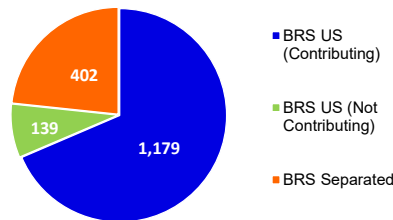


Participant Counts for Current Month (thousands)

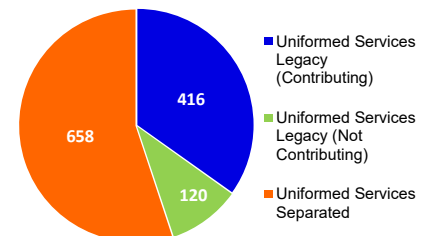
FERS¹



BRS Uniformed Services¹

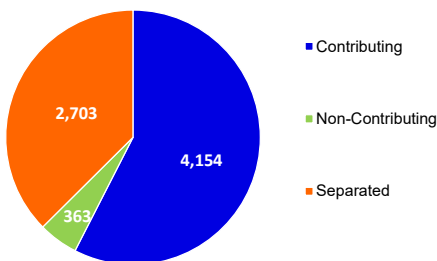


Uniformed Services Legacy¹

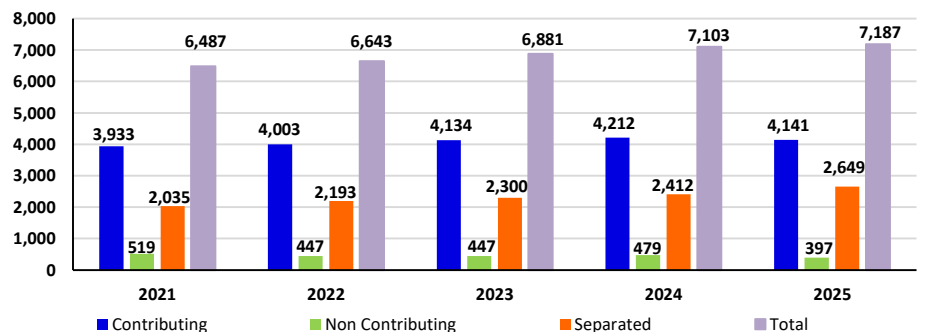


Plan Participation (thousands)

Overall TSP Participation¹

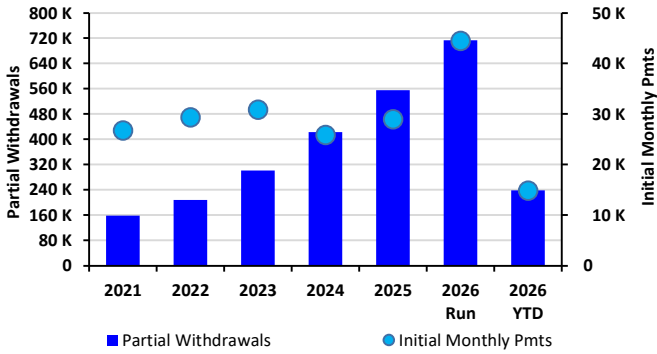


Historical Plan Participation by Calendar Year

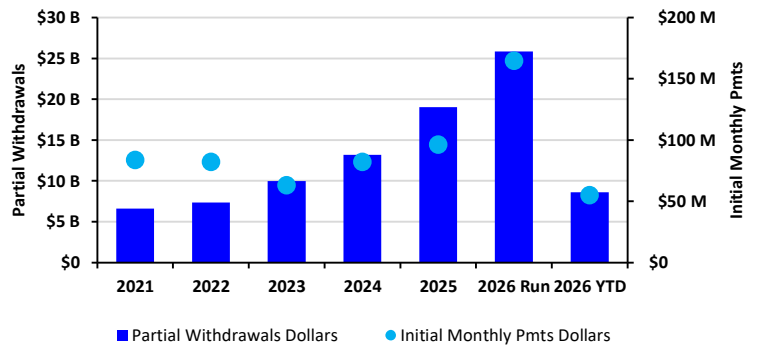


Post-Separation Withdrawal Activity

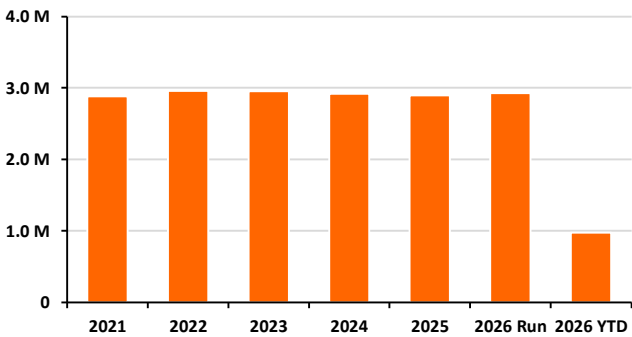
**Post-Separation Withdrawals Transactions
(Partial Withdrawals & Initial Monthly Pmts)**



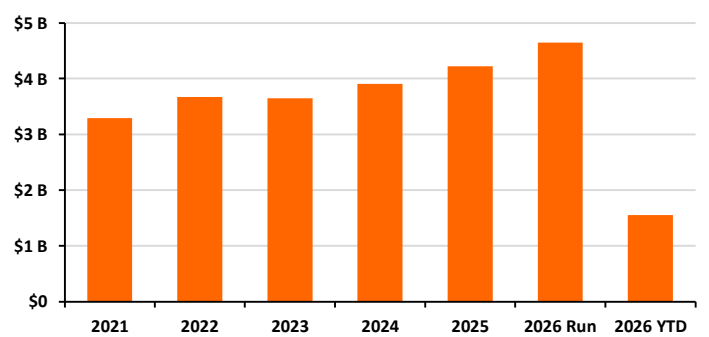
**Post-Separation Withdrawals Dollars
(Partial Withdrawals & Initial Monthly Pmts)**



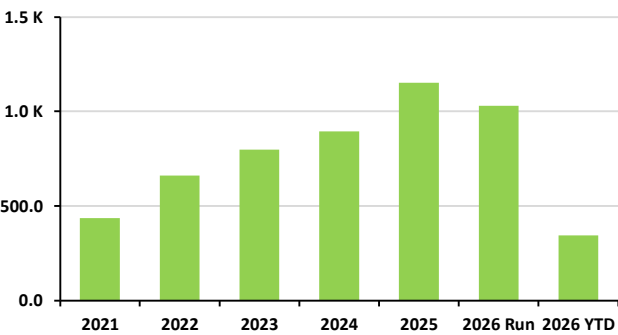
**Post-Separation Withdrawals Transactions
(Ongoing Monthly Pmts)**



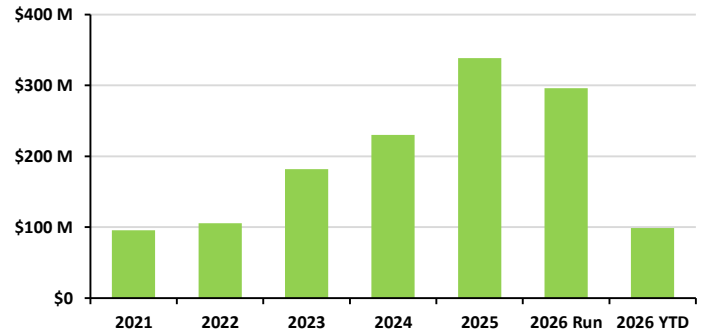
**Post-Separation Withdrawals Dollars
(Ongoing Monthly Pmts)**



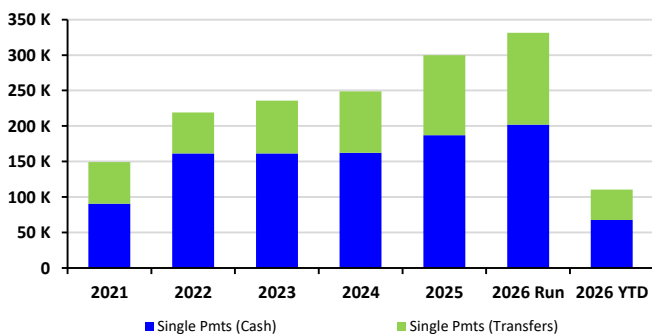
Post-Separation Annuity Transactions



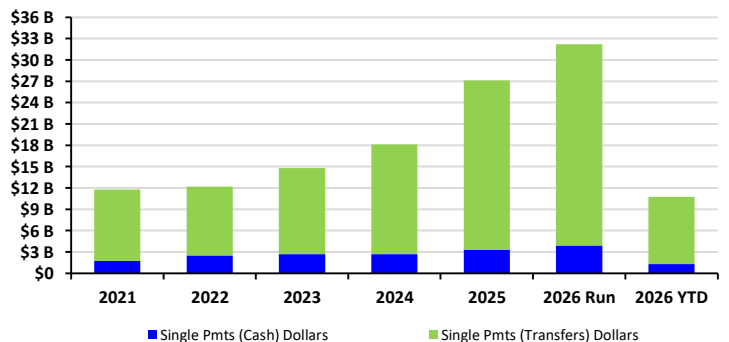
Post-Separation Annuity Dollars



**Post-Separation Withdrawals Transactions
Total Distributions (Cash & Transfers)⁴**

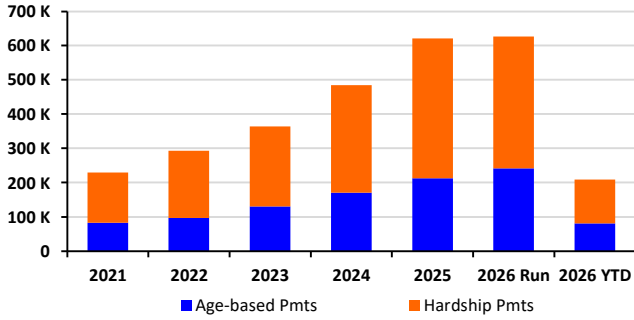


**Post-Separation Withdrawals Dollars
Total Distributions (Cash & Transfers)**

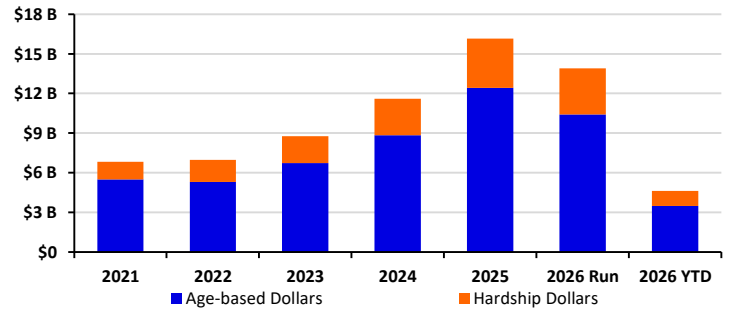


In-Service Withdrawal Activity

Age-Based & Hardship Transactions

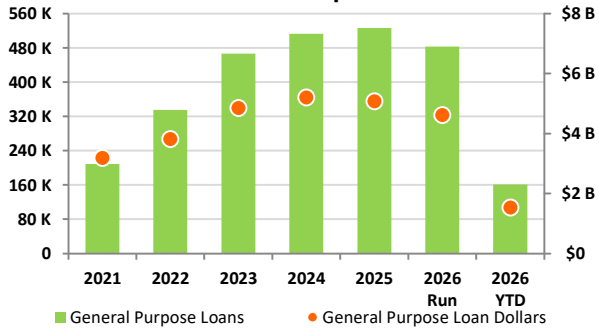


Age-Based & Hardship Dollars

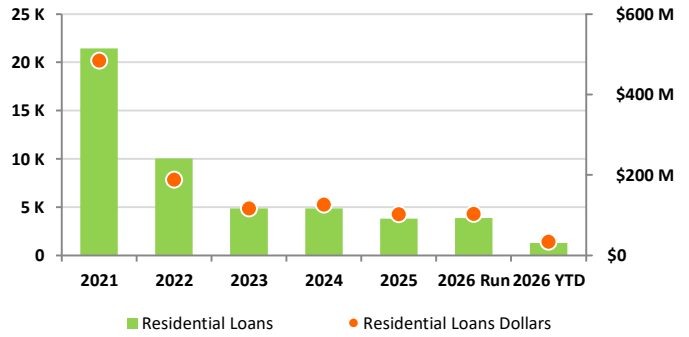


Loan Activity

General Purpose Loans

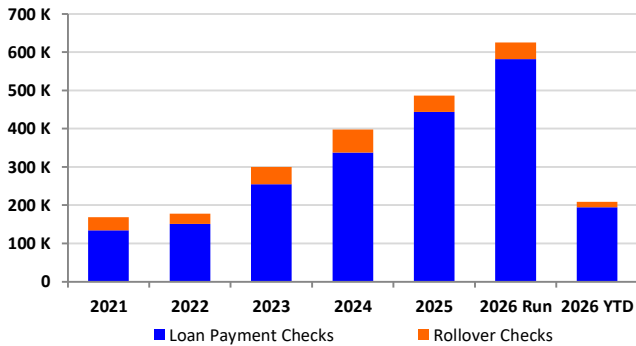


Residential Loans

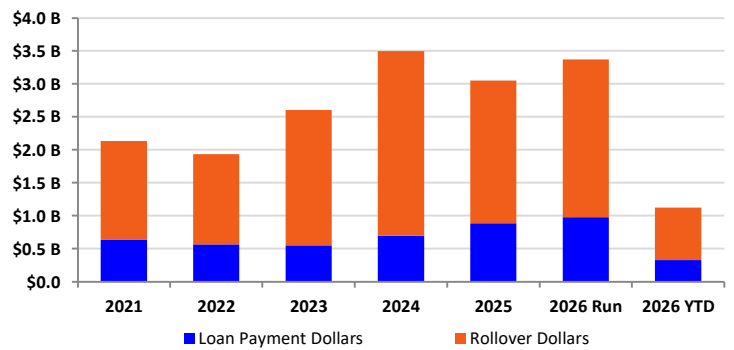


Other Activity

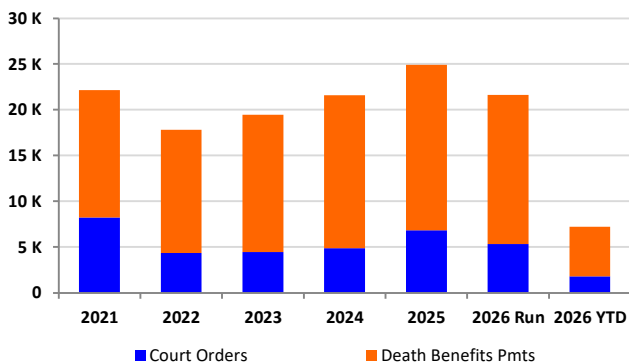
Participant-Submitted Check Transactions



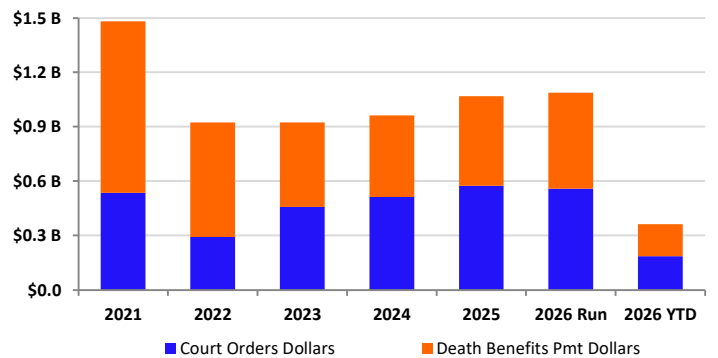
Participant-Submitted Checks Dollars

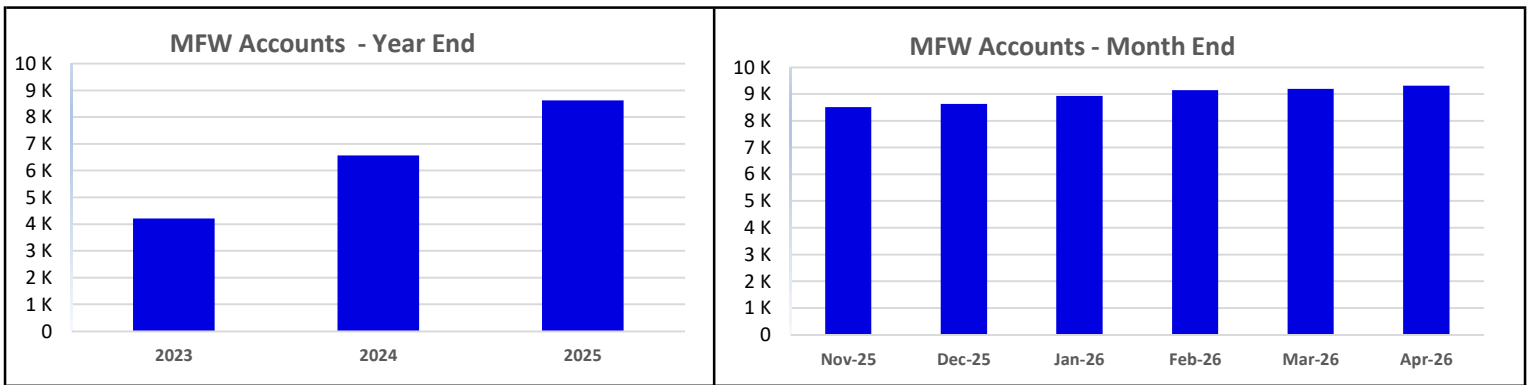


Legal Processing Transactions

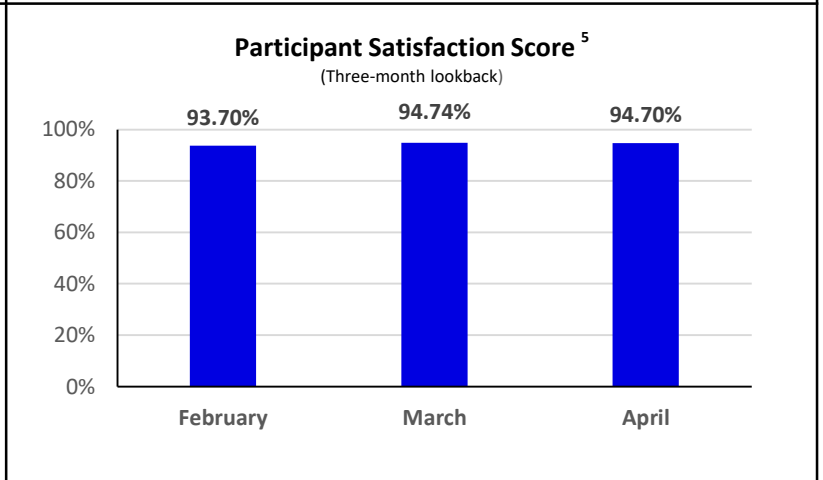
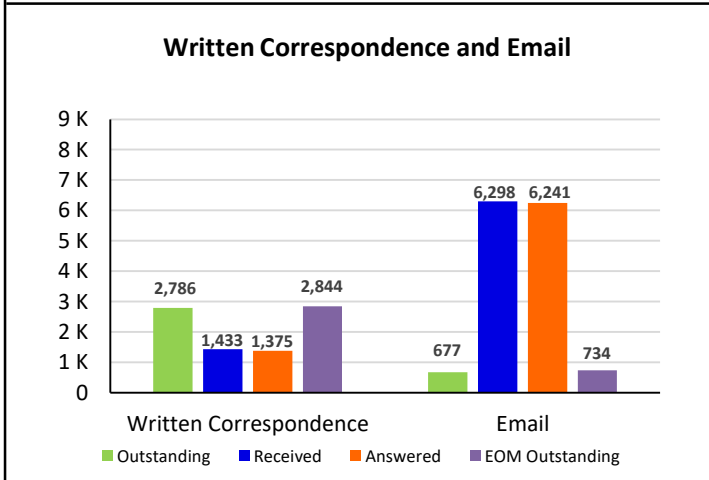
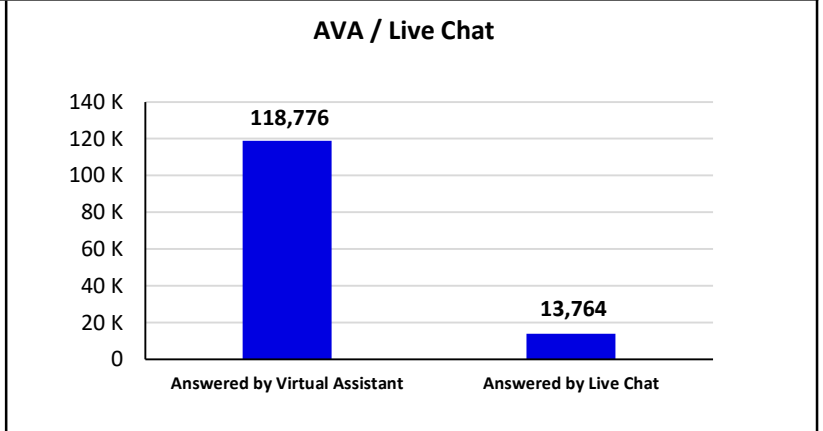
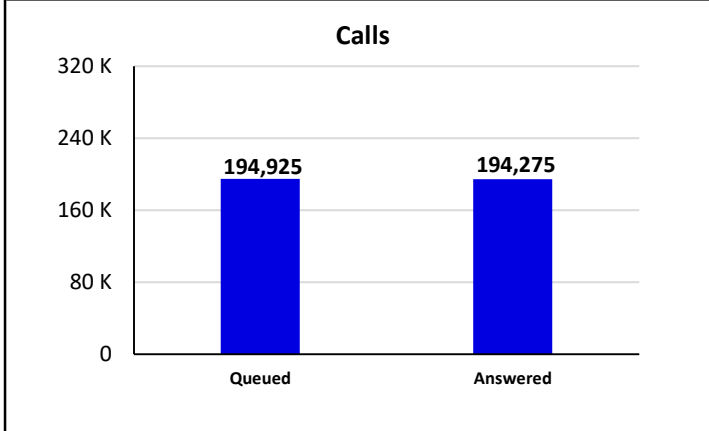


Legal Processing Dollars





Human Interaction and Complex Service Channels (current month)



1. Counts of total contributing participants are dependent on posting dates of agency payrolls.
2. Does not include payroll corrections which may impact full match percentages.
3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
5. The participant satisfaction score takes into account phone calls, web, mobile, email, and chat.